



EQAS[®]

External Quality Assurance Services





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Participate in an Internationally Recognized Quality Assessment Program

Bio-Rad EQAS® programs are fully accredited to help meet the regulatory needs of today's clinical laboratories.

External quality assessment programs are accepted around the world as invaluable tools used by laboratories to periodically assess the performance of their test systems. Results are objectively compared to other laboratories using the same methodologies, instruments and reagents. When used in conjunction with daily quality controls, these external programs can give laboratories added confidence in reporting their patient test results.

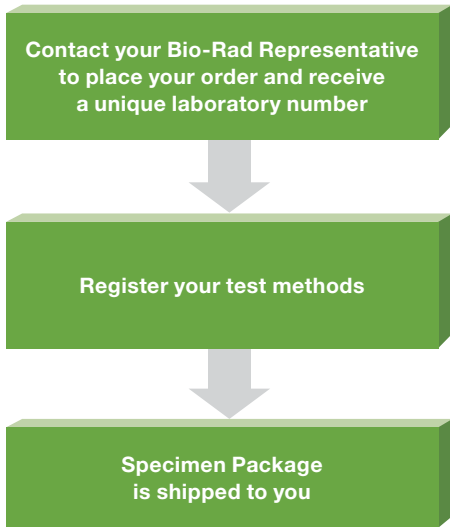
As the worldwide leader in the development of quality control systems, participants in EQAS® can benefit from the experience, knowledge and reliability that Bio-Rad has offered for more than 35 years.

Bio-Rad EQAS® programs provide an independent and confidential external assessment of individual laboratory performance.

- Large international database with participants from over 100 countries
- Accredited to ISO/IEC 17043:2010 "Conformity assessment—General requirements for proficiency testing"
- Comprehensive, easy-to-read reports
- Technical support from experienced professionals
- Three convenient electronic reporting options to choose from (EQAS® Online, EQAS® Mobile and eForms 2 software) ♻️
- Each cycle includes 12 high quality samples together in one convenient shipment (except Hematology Program)
- Extensive and flexible analyte menus offer cost-effective choices
- Analyte levels that challenge both normal and abnormal ranges

♻️ An environmentally friendly option

EQAS[®] Program Overview



Getting Started

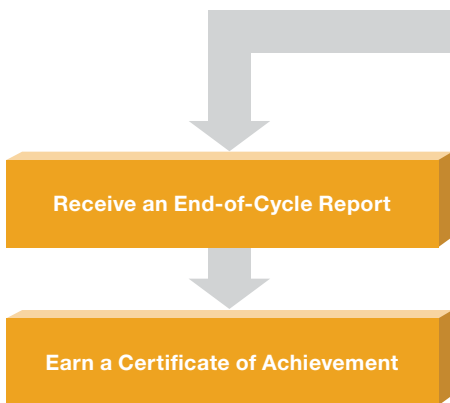
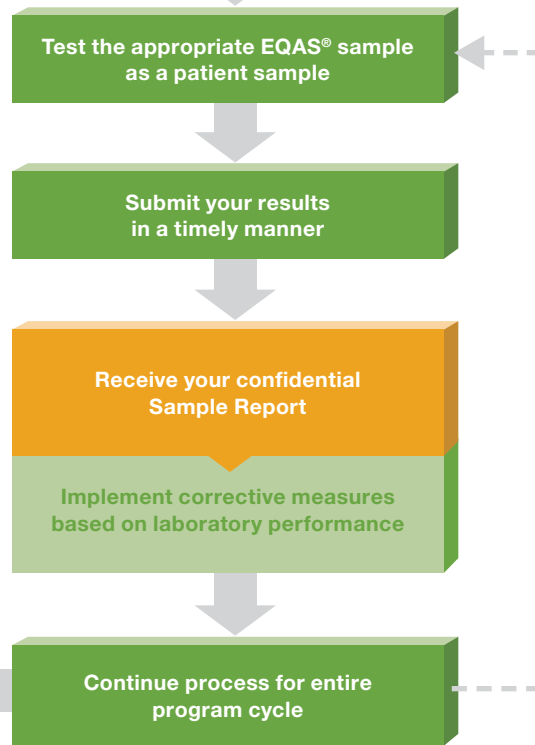
- Select and enroll in your desired EQAS[®] programs
- Configure your lab information and register tests electronically via software, online or smart phone (If submitting results on paper, return completed Method Registration Forms to Bio-Rad. Cycle-specific Results Forms will then be mailed to you)
- Receive specimen package containing all twelve samples for a specific cycle (Hematology samples are provided in multiple shipments of three samples each)

Testing Samples and Submitting Data

- Each EQAS[®] sample is uniquely numbered for easy identification
- Submit results on time using one of the preferred electronic methods of reporting
- Sample due dates are provided in a number of places including the sample label, product inserts, EQAS[®] Calendar and Submission Calendar on QCNet.com

Reviewing Reports and Troubleshooting

- Securely access your laboratory specific sample report online within three days of the statistical analysis (Paper copies may be requested)
- A Certificate of Registration will accompany your Sample 1 Report
- For help interpreting your EQAS[®] reports, view the tutorial on QCNet.com, or seek assistance from your knowledgeable Bio-Rad representative



Program Cycle Completion

- The End-of-Cycle Report provides an overall assessment of your laboratory's performance in terms of bias
- A Certificate of Achievement is issued to you if a minimum amount of acceptable data has been submitted for the cycle



Online EQAS® Resources

Access product information, product inserts and user documentation through www.QCNet.com. This secure website allows registered participants access to training material, customer notifications and provides the ability to submit results with EQAS® Online, upload eForms data files, and view or print EQAS® reports.



Become a Registered QCNet™ User

Go to www.QCNet.com today and click on the Log In/Register link. Once you've completed the new user form, you will have access to all available EQAS® tools.

Register your EQAS® Lab Number

1. Log in to www.QCNet.com
2. Click the EQAS® tab
3. Click on EQAS® Registration
4. Enter your EQAS® lab number and select your country
5. Click Register, and you are done

Please allow up to 2 business days to process your registration. Upon verification, your EQAS® reports will be posted.

Submitting Results

Bio-Rad offers 3 methods for submitting results:



EQAS® Online/Mobile

Conveniently manage your laboratory's test configuration and submit results from any device with an internet connection.



eForms 2 Software

Transmit your test configuration and results with this easy-to-use software.

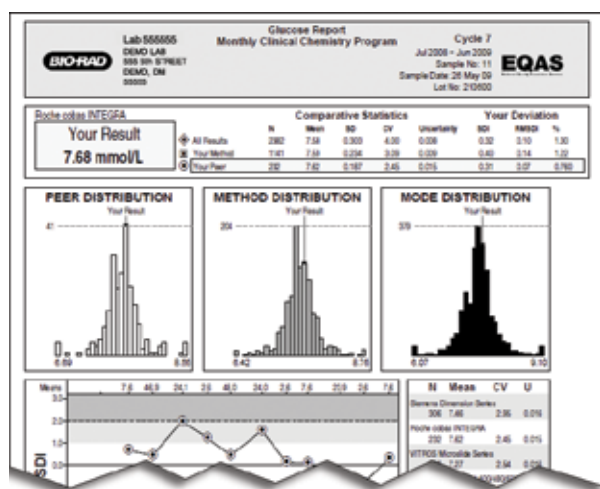


Paper Forms

Submit your results via email to EQAS@bio-rad.com, or by fax or postal service.

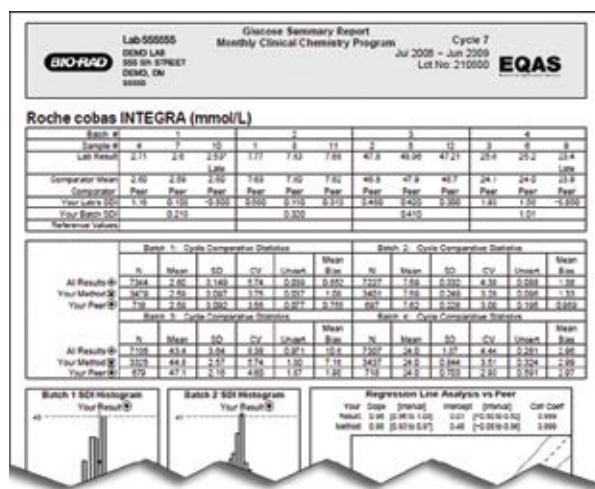
EQAS® Reports

Participants receive twelve sample reports and one end-of-cycle report over each program cycle. These detailed reports are presented in an easy-to-read graphic format. Sample reports are available online within three days of the statistical analysis. Additional special reports (Subgroup and Instrument/Method Summary) are available to registered participants.



Sample Report

Detailed individual statistical analyses and peer group comparisons are provided.



End-of-Cycle Report

An overall assessment of laboratory performance over the entire cycle in terms of bias among participating laboratories is presented.



EQAS[®] Programs

Blood Gas Program

- Liquid, aqueous samples
- Comprehensive menu for monitoring performance of Blood Gas, Electrolytes, Glucose, Lactate and Magnesium
- 12-month cycle
- Choice of program size to suit your needs
- Option to submit data electronically and view reports online at www.QCNet.com

Analytes

Calcium (Ionized)	pH
Chloride	pCO ₂
Glucose	pO ₂
Lactate (Lactic Acid)	Potassium
Magnesium	Sodium

Refer to the package insert for current analyte claims.



Cardiac Markers Program

- Liquid, human plasma based
- Comprehensive menu of important cardiac assessment markers, plus D-dimer
- 12-month cycle
- Choice of program size to suit your needs
- Option to submit data electronically and view reports online at www.QCNet.com

Analytes

BNP	Myoglobin
CK-MB Mass	NT-proBNP
D-dimer	Troponin I
hs-CRP	Troponin T

Refer to the package insert for current analyte claims.



Clinical Chemistry (Monthly) Program

- Lyophilized, human serum based
- Choice of program size to suit your needs
- 12-month cycle
- Submit results for the appropriate sample every month
- Option to submit data electronically and view reports online at www.QCNet.com



Analytes

Acid Phosphatase (Total)	Carbon Dioxide (CO ₂)	Iron Binding Capacity, Total (TIBC)	Sodium
Alanine Aminotransferase (ALT/SGPT)	Chloride	Iron Binding Capacity, Unsaturated (UIBC)	Thyroid Stimulating Hormone (TSH)
Albumin	Cholesterol (HDL)	Lactate	Thyroxine (T ₄), Total
Alkaline Phosphatase (ALP)	Cholesterol (LDL)	Lactate Dehydrogenase (LDH)	Triglycerides
Amylase (Pancreatic)	Cholesterol (Total)	Lipase	Triiodothyronine (T ₃), Total
Amylase (Total)	Copper	Lithium	Urea
Aspartate Aminotransferase (AST/SGOT)	Cortisol	Magnesium	Urea Nitrogen
Bilirubin (Direct)	Creatine Kinase (CK)	Osmolality	Uric Acid
Bilirubin (Total)	Creatinine	Phosphate	Zinc
Calcium (Ionized)	Gamma Glutamyl Transferase (GGT)	Potassium	<i>Pilot Analytes</i>
Calcium (Total)	Glucose	Protein (Total)	Thyroxine, Free (FT ₄)
	Iron		Triiodothyronine, Free (FT ₃)

Refer to the package insert for current analyte claims.

Coagulation Program

- Lyophilized, human plasma based
- 8 basic parameters for monitoring coagulation disorders such as hemorrhage and thrombosis
- 12-month cycle
- Choice of program size to suit your needs
- Option to submit data electronically and view reports online at www.QCNet.com



Analytes

APTT	Protein C Activity
Antithrombin III (ATIII)	Protein S Activity
Fibrinogen	PT
INR	Thrombin Time (TT)

Refer to the package insert for current analyte claims.

Ethanol/Ammonia Program

- Liquid, human serum based
- Clinically relevant levels of serum Ethanol and Ammonia
- 12-month cycle
- Submit results for the appropriate sample every month
- Option to submit data electronically and view reports online at www.QCNet.com

Analytes

Ammonia
Ethanol

Refer to the package insert for current analyte claims.



Hematology Program

- Liquid product with human RBCs
- Choice of 11 basic hematology parameters
- For use on manual or automated analyzers
- Convenience of primary pierceable tubes
- 12-month cycle consisting of 4 separate shipments
- Submit results for the appropriate sample every month
- Option to submit data electronically and view reports online at www.QCNet.com

Analytes

Hematocrit (HCT)
Hemoglobin
Mean Corpuscular Hemoglobin (MCH)
Mean Corpuscular Hemoglobin Concentration (MCHC)

Mean Corpuscular Volume (MCV)
Mean Platelet Volume (MPV)
Platelets (PLT)
Red Blood Cell Distribution Width (RDW)
Red Blood Cell Distribution Width (RDW-SD)

Red Blood Cells (RBC)
White Blood Cells (WBC)

Refer to the package insert for current parameter claims.



Hemoglobin Program

- Lyophilized, human whole blood based
- Includes HbA1C and HbA₂
- 12-month cycle
- Submit results for the appropriate sample every month
- Option to submit data electronically and view reports online at www.QCNet.com

Analytes

Hemoglobin (Total Glycated)
Hemoglobin A1C
Hemoglobin A₂

Refer to the package insert for current analyte claims.



Immunoassay (Monthly) Program

- Lyophilized, human serum based
- Comprehensive menu of the most commonly tested immunoassay analytes
- Choice of program size to suit your needs
- 12-month cycle
- Submit results for the appropriate sample every month
- Option to submit data electronically and view reports online at www.QCNet.com



Analytes

17- α -OH-Progesterone
 25-OH Vitamin D
 β -2 Microglobulin
 ACE
 ACTH
 Aldosterone
 Alphafetoprotein (AFP)
 C-Peptide
 CA 125
 CA 15-3
 CA 19-9
 Calcitonin
 Carbamazepine
 Carcinoembryonic Antigen (CEA)

Cortisol
 DHEA Sulfate
 Digoxin
 Estradiol
 Estrinol, Free (UE₃)
 Ferritin
 Folate
 Follicle Stimulating Hormone (FSH)
 Gastrin
 hCG
 hGH
 Immunoglobulin E (IgE)
 Insulin

Intact PTH
 LH
 Phenobarbital
 Phenytoin
 Plasma Renin Activity
 Progesterone
 Prolactin
 PSA (Free)
 PSA (Total)
 Renin
 Sex Hormone Binding Globulin (SHBG)
 T3 Uptake
 T-Uptake

Testosterone
 Theophylline
 Thyroid Stimulating Hormone (TSH)
 Thyroxine, Free (FT4)
 Thyroxine (T4), Total
 Thyroxine Binding Globulin (TBG)
 Transferrin
 Triiodothyronine, Free (FT3)
 Triiodothyronine (T3), Total
 Valproic Acid
 Vitamin B₁₂

Refer to the package insert for current analyte claims.

Lipids Program

- Liquid, human serum based
- Comprehensive menu of lipid profile analytes
- 12-month cycle
- Submit results for the appropriate sample every month
- Option to submit data electronically and view reports online at www.QCNet.com

Analytes

Apolipoprotein A-1
 Apolipoprotein B
 Cholesterol (HDL)
 Cholesterol (LDL)
 Cholesterol (Total)
 Triglycerides
Pilot Analyte
 Lipoprotein (a)

Refer to the package insert for current analyte claims.



Serum Proteins Program

- Lyophilized, human serum based
- Comprehensive menu for monitoring serum protein assays
- 12-month cycle
- Submit results for the appropriate sample every month
- Option to submit data electronically and view reports online at www.QCNet.com



Analytes

α -1 Acid Glycoprotein
 α -1 Antitrypsin
 α -2 Macroglobulin
 β -2 Microglobulin
 Albumin
 Antistreptolysin O (ASO)
 C-Reactive Protein (CRP)

Ceruloplasmin
 Complement C3
 Complement C4
 Haptoglobin
 Immunoglobulin A (IgA)
 Immunoglobulin E (IgE)
 Immunoglobulin G (IgG)

Immunoglobulin M (IgM)
 Kappa Light Chain (Total)
 Lambda Light Chain (Total)
 Prealbumin
 Protein (Total)
 Rheumatoid Factor (RF)
 Transferrin

Refer to the package insert for current analyte claims.

Therapeutic Drug Monitoring Program

- Lyophilized, human plasma based
- Choice of program size to suit your needs
- Analytes targeted at therapeutic, sub-therapeutic and toxic levels
- 12-month cycle
- Submit results for the appropriate sample every month
- Option to submit data electronically and view reports online at www.QCNet.com



Analytes

Acetaminophen
 Amikacin
 Amitriptyline
 Caffeine
 Carbamazepine
 Cyclosporine

Digoxin
 Ethosuximide
 Gentamicin
 Lithium
 Methotrexate
 Nortriptyline

Phenobarbital
 Phenytoin
 Primidone
 Salicylate
 Theophylline
 Tobramycin

Tricyclic Antidepressants (TCA)
 Screen
 Valproic Acid
 Vancomycin

Refer to the package insert for current analyte claims.

Tumor Marker Program

- Lyophilized, human serum based
- Comprehensive list of analytes at normal and abnormal levels
- 12-month cycle
- Submit results for the appropriate sample every month
- Option to submit data electronically and view reports online at www.QCNet.com



Analytes

ACTH
 Alphafetoprotein (AFP)
 CA 125
 CA 15-3
 CA 19-9

CA 27.29
 Carcinoembryonic Antigen (CEA)
 hCG
 NSE
 PSA (Free)

PSA (Free/Total Ratio)
 PSA (Total)
 S100 Protein

Refer to the package insert for current analyte claims.

Urine Chemistry Program

- Lyophilized, human urine based
- Matrix appropriate samples include basic and specialty urine chemistry analytes
- Choice of program size to suit your needs
- 12-month cycle
- Submit results for the appropriate sample every month
- Option to submit data electronically and view reports online at www.QCNet.com



Analytes

5-Hydroxyindoleacetic Acid (5-HIAA)
 Aldosterone
 Calcium (Total)
 Chloride
 Cortisol (Free)

Creatinine
 Dopamine
 Epinephrine
 Glucose
 Homovanillic Acid (HVA)
 Hydroxyproline (Total)

Magnesium
 Metanephrine
 Microalbumin
 Norepinephrine
 Normetanephrine
 Osmolality

Phosphorus
 Potassium
 Protein (Total)
 Sodium
 Urea Nitrogen
 Uric Acid
 Vanillylmandelic Acid (VMA)

Refer to the package insert for current analyte claims.

EQAS[®] Analyte Chart

● Analyte present
▶ Pilot analyte

	Blood Gas	Cardiac Markers	Clinical Chemistry (Monthly)	Coagulation	Ethanol/Ammonia	Hematology	Hemoglobin	Immunoassay (Monthly)	Lipids	Serum Proteins	Tumor Marker	Therapeutic Drug Monitoring	Urine Chemistry
5-Hydroxyindoleacetic Acid (HIAA)													●
17- α -OH-Progesterone								●					
25-OH Vitamin D								●					
α -1 Acid Glycoprotein									●				
α -1 Antitrypsin									●				
α -2 Macroglobulin									●				
β -2 Microglobulin							●		●				
Acetaminophen												●	
Acid Phosphatase (Total)			●										
ACTH							●				●		
Alanine Aminotransferase (ALT/SGPT)			●										
Albumin			●							●			
Aldosterone							●						●
Alkaline Phosphatase (ALP)			●										
Alphafetoprotein (AFP)							●				●		
Amikacin												●	
Amitriptyline												●	
Ammonia					●								
Amylase (Pancreatic)			●										
Amylase (Total)			●										
Angiotensin Converting Enzyme (ACE)							●						
Antistreptolysin O (ASO)										●			
Apolipoprotein A-1								●					
Apolipoprotein B								●					
APTT				●									
Aspartate Aminotransferase (AST/SGOT)			●										
Antithrombin III (ATIII)				●									
Bilirubin (Direct)			●										
Bilirubin (Total)			●										
BNP		●											
C-Peptide							●						
C-Reactive Protein (CRP)									●				
CA 15-3							●				●		
CA 19-9							●				●		
CA 27.29											●		
CA 125							●				●		
Caffeine												●	
Calcitonin							●						
Calcium (Ionized)	●		●										
Calcium (Total)			●										●
Carbamazepine							●					●	
Carbon Dioxide (CO ₂)			●										
Carcinoembryonic Antigen (CEA)							●				●		
Ceruloplasmin										●			
Chloride	●		●										●
Cholesterol (HDL)			●					●					
Cholesterol (LDL)			●					●					
Cholesterol (Total)			●					●					
CK-MB Mass		●											
Complement C3										●			

● Analyte present
▶ Pilot analyte

	Blood Gas	Cardiac Markers	Clinical Chemistry (Monthly)	Coagulation	Ethanol/Ammonia	Hematology	Hemoglobin	Immunoassay (Monthly)	Lipids	Serum Proteins	Tumor Marker	Therapeutic Drug Monitoring	Urine Chemistry
Complement C4										●			
Copper			●										
Cortisol			●					●					
Cortisol (Free)													●
Creatine Kinase (CK)			●										
Creatinine			●										●
Cyclosporine												●	
D-dimer		●											
DHEA-Sulfate								●					
Digoxin								●				●	
Dopamine													●
Epinephrine													●
Estradiol								●					
Estril, Free (UE ₂)								●					
Ethanol					●								
Ethosuximide												●	
Ferritin								●					
Fibrinogen				●									
Folate								●					
Follicle Stimulating Hormone (FSH)								●					
Gamma Glutamyltransferase (GGT)			●										
Gastrin								●					
Gentamicin												●	
Glucose	●		●										●
Haptoglobin										●			
hCG								●			●		
HDL Cholesterol									●				
Hematocrit (HCT)						●							
Hemoglobin A1C							●						
Hemoglobin A ₂							●						
Hemoglobin						●							
Hemoglobin (Total Glycated)							●						
hGH								●					
Homovanillic Acid (HVA)													●
hs-CRP			●										
Hydroxyproline (Total)													●
IgA										●			
IgE								●		●			
IgG										●			
IgM										●			
INR				●									
Insulin								●					
Intact PTH								●					
Iron			●										
Iron Binding Capacity, Total (TIBC)			●										
Iron Binding Capacity, Unsaturated (UIBC)			●										
Kappa Light Chain (Total)										●			
Lactate	●		●										
Lactate Dehydrogenase (LDH)			●										
Lambda Light Chain (Total)										●			

Continued on following page

- Analyte present
- ▶ Pilot analyte

	Blood Gas	Cardiac Markers	Clinical Chemistry (Monthly)	Coagulation	Ethano//Ammonia	Hematology	Hemoglobin	Immunoassay (Monthly)	Lipids	Serum Proteins	Tumor Marker	Therapeutic Drug Monitoring	Urine Chemistry
LH								●					
Lipase			●										
Lipoprotein (a)									▶				
Lithium			●								●		
Magnesium	●		●										●
Mean Corpuscular Hemoglobin (MCH)						●							
Mean Corpuscular Hemoglobin Concentration (MCHC)						●							
Mean Corpuscular Volume (MCV)						●							
Mean Platelet Volume (MPV)						●							
Metanephrine												●	
Methotrexate											●		
Microalbumin												●	
Myoglobin		●										●	
Norepinephrine												●	
Normetanephrine												●	
Nortriptyline											●		
NSE										●			
NT-proBNP		●											
Osmolality			●										●
pCO ₂	●												
pH	●												
pO ₂	●												
Phenobarbital							●					●	
Phenytoin							●					●	
Phosphate			●										
Phosphorus													●
Plasma Renin Activity							●						
Platelets (PLT)						●							
Potassium	●		●										●
Prealbumin										●			
Primidone												●	
Progesterone							●						
Prolactin							●						
Protein C Activity				●									
Protein S Activity				●									
Protein (Total)			●							●			●
PSA (Free)							●				●		
PSA (Free/Total Ratio)											●		
PSA (Total)							●				●		
PT			●										

- Analyte present
- ▶ Pilot analyte

	Blood Gas	Cardiac Markers	Clinical Chemistry (Monthly)	Coagulation	Ethano//Ammonia	Hematology	Hemoglobin	Immunoassay (Monthly)	Lipids	Serum Proteins	Tumor Marker	Therapeutic Drug Monitoring	Urine Chemistry
Red Blood Cells (RBC)								●					
Red Blood Cell Distribution Width (RDW)								●					
Red Blood Cell Distribution Width (RDW-SD)								●					
Renin								●					
Rheumatoid Factor (RF)										●			
S100 Protein											●		
Salicylate												●	
Sex Hormone Binding Globulin (SHBG)								●					
Sodium	●		●										●
T3 Uptake								●					
T-Uptake								●					
Testosterone								●					
Theophylline								●				●	
Thrombin Time (TT)				●									
Thyroid Stimulating Hormone (TSH)			●					●					
Thyroxine Binding Globulin (TBG)								●					
Thyroxine (FT ₄), Free			▶					●					
Thyroxine (T ₄), Total			●					●					
Tobramycin												●	
Transferrin								●		●			
Tricyclic Antidepressants (TCA) Screen												●	
Triglycerides				●					●				
Triiodothyronine (FT ₃), Free			▶					●					
Triiodothyronine (T ₃), Total			●					●					
Troponin I			●										
Troponin T			●										
Urea			●										
Urea Nitrogen			●										●
Uric Acid			●										●
Valproic Acid								●				●	
Vancomycin												●	
Vanillylmandelic Acid (VMA)												●	
Vitamin B ₁₂								●					
White Blood Cells (WBC)							●						
Zinc			●										

Ordering Information

Cat #	Product Name	Quantity
Blood Gas Program¹		
BC30	3 analytes*	12 x 2.5 mL
BC31	10 analytes	12 x 2.5 mL
CS30	3 analytes*	Report only
CS31	10 analytes	Report only
QC31	Specimen pack only	12 x 2.5 mL

Cardiac Markers Program¹		
BC38	5 analytes*	12 x 1.5 mL
BC39	8 analytes	12 x 1.5 mL
CS38	5 analytes*	Report only
CS39	8 analytes	Report only
QC39	Specimen pack only	12 x 1.5 mL

Clinical Chemistry (Monthly) Program		
BC5L	10 Analytes*	12 x 5 mL
BC50	43 Analytes	12 x 5 mL
CS5L	10 Analytes*	Report only
CS50	43 Analytes	Report only
QC50	Specimen pack only	12 x 5 mL

Coagulation Program¹		
BC33	4 analytes*	12 x 1 mL
BC34	8 analytes	12 x 1 mL
CS33	4 analytes*	Report only
CS34	8 analytes	Report only
QC34	Specimen pack only	12 x 1 mL

Ethanol/Ammonia Program¹		
BC35	Program	12 x 3 mL
CS35	Program	Report only
QC35	Specimen pack only	12 x 3 mL

Hematology Program¹		
BC90A	Program Shipment A	3 x 2 mL
BC90B	Program Shipment B	3 x 2 mL
BC90C	Program Shipment C	3 x 2 mL
BC90D	Program Shipment D	3 x 2 mL
CS90	Program	Report only
QC90A	Program Shipment A: Specimen pack only	3 x 2 mL
QC90B	Program Shipment B: Specimen pack only	3 x 2 mL
QC90C	Program Shipment C: Specimen pack only	3 x 2 mL
QC90D	Program Shipment D: Specimen pack only	3 x 2 mL

¹Aspects of the program are subcontracted from an approved supplier.
 *Select analytes of your choice from the comprehensive analyte menus.
 Refer to the package insert for current analyte claims.

Cat #	Product Name	Quantity
Hemoglobin Program		
BC80	Program	12 x 0.5 mL
CS80	Program	Report only
QC80	Specimen pack only	12 x 0.5 mL

Immunoassay (Monthly) Program		
BC7L	8 analytes*	12 x 5 mL
BC70	17 analytes*	12 x 5 mL
BC75	51 analytes	12 x 5 mL
CS7L	8 analytes*	Report only
CS70	17 analytes*	Report only
CS75	51 analytes	Report only
QC75	Specimen pack only	12 x 5 mL

Lipids Program¹		
BC46	3 analytes*	12 x 3 mL
BC47	6 analytes	12 x 3 mL
CS46	3 analytes*	Report only
CS47	6 analytes	Report only
QC47	Specimen pack only	12 x 3 mL

Serum Proteins Program		
BC23	Program	12 x 1 mL
CS23	Program	Report only
QC23	Specimen pack only	12 x 1 mL

Therapeutic Drug Monitoring Program		
BC05	12 analytes*	12 x 5 mL
BC10	21 analytes	12 x 5 mL
CS05	12 analytes*	Report only
CS10	21 analytes	Report only
QC05	Specimen pack only	12 x 5 mL

Tumor Marker Program		
BC24	Program	12 x 1 mL
CS24	Program	Report only
QC24	Specimen pack only	12 x 1 mL

Urine Chemistry Program		
BC40	12 analytes*	12 x 10 mL
BC45	24 analytes	12 x 10 mL
CS40	12 analytes*	Report only
CS45	24 analytes	Report only
QC40	Specimen pack only	12 x 10 mL



**Bio-Rad
Laboratories**

For further information, please contact the Bio-Rad office nearest you or visit our website at www.bio-rad.com/eqas

Clinical
Diagnostics Group

Website www.bio-rad.com/qualitycontrol Australia 61-2-9914-2800 Austria 43-1-877-8901 Belgium 32-9-385-5511 Brazil 5521-3237-9400 Canada 1-514-334-4372
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